

Your personal data are in good hands at Cliqo sàrl-s

Dear Client,

At Cliqo sàrl-s we are always concerned to offer you the best services and quality products.

Of course, we ensure that the confidentiality of your data is respected, in particular by adopting an internal code of conduct regarding computer security and confidentiality, and by complying with the regulations in force regarding the processing of personal data RGPD (EU) 2016/67.

Be assured that we treat your personal data within the limits of the negotiated purposes and therefore to accomplish the missions you entrust to us.

For more information we invite you to consult our web page on this subject.

Under <https://www.cliqomat.lu/security-of-data/> you will also find a notice on the confidentiality of personal data of natural persons.

Yours sincerely,

Your Cliqo sàrl-s team

Notice on the Protection of Personal Data of Individuals / Private Customers

In the context of its commercial activities, Cliqo sàrl-s is required to collect, record and consult a set of personal data (last name, first name, physical or digital address, telephone numbers, etc.), hereinafter referred to as Data, of natural persons and therefore of a private customer, hereinafter called Customer, and to exploit them in analog or digital form and via automated or non-automated processes.

Cliqo sàrl-s treats this Data within the authorized limits and in compliance with the regulations in force, including the General Data Protection Regulation (EU) 2016/679, applicable in the countries of the European Union, and relating to the protection of individuals with regard to personal data.

When modifying these regulations, Cliqo sàrl-s will adapt this document as necessary and will notify the Customer of the applicable changes by posting an adapted version of this notice.

This notice applies to: Cliqo sàrl-s 23, Tony Neuman, registered with the RCS under the number B219237

The Data available to Cliqo sàrl-s are collected from the Customer as part of the commercial relationship between the Client and Cliqo sàrl-s. This business relationship may relate to one or more of the following actions (non-exhaustive enumeration): offer, order, delivery,

invoicing, service contract, customer satisfaction tracking, support call, general conditions, analysis, advice, event, notification etc.

As data controller, Cliqo sàrl-s uses the Data collected

- to ensure and manage the commercial relationship between the Client and Cliqo sàrl-s;
- to fulfill its regulatory and legal obligations in terms of financial management;
- to ensure the legitimate interests of Cliqo sàrl-s in the event of litigation;
- for marketing purposes;
- for analysis and statistical evaluation purposes.

In the context of targeted marketing, Cliqo sàrl-s is likely to request the consent of the Customer who has a right to withdraw or modify its Data upon request or non-use via unsubscription. The Data may be communicated within Cliqo sàrl-s to provide the services requested by the Customer and which can therefore, and within the limits of the purposes negotiated with the Customer, transit between the various entities of Cliqo sàrl-s.

The data collected from the Customer are also communicated as needed to

- subcontractors, if they are in relation to services requested by the Customer and provided by its subcontractors (eg hardware insurance, orders, direct delivery by a carrier, etc.);
- subcontractors in accounting matters;
- subcontractors legal advisers in the event of litigation and late payment;
- competent authorities and authorities within the stated purposes and legitimate powers of these entities.

Cliqo sàrl-s undertakes not to resell the Customer's Data and also not to disclose it or make it available to third parties, without reason relating to the primary purposes that bind the Customer of Cliqo sàrl-s. Customer data is retained for at least as long as the law requires it in terms of financial and / or contractual relationships and therefore beyond the actual business relationship. According to the General Data Protection Regulation (UE2016 / 679), the Customer has a right to the knowledge, rectification, transfer to another provider of his personal data and - within the limits of the legislation in force - a right to erase or limit the processing of its Data.

To exercise any of these rights, the Customer may send a request to Cliqo sàrl-s by post at 23, rue Tony Neuman L-2241 Luxembourg, by email at contact@cliqomat.lu or apply, in case of complaint to the National Commission for the Protection of Data (CNPD).

